Collector Insight Reference Guide

Version 1.9 December 2016

About Equifax

Equifax powers the financial future of individuals and organizations around the world. Using the combined strength of unique trusted data, technology and innovative analytics, Equifax has grown from a consumer credit company into a leading provider of insights and knowledge that helps its customers make informed decisions. The company organises, assimilates and analyses data on more than 800 million consumers and more than 88 million businesses worldwide, and its databases include employee data contributed from more than 5,000 employers.

Headquartered in Atlanta, Ga., Equifax operates or has investments in 24 countries in North America, Central and South America, Europe and the Asia-Pacific region. It is a member of Standard & Poor's (S&P) 500® Index, and its common stock is traded on the New York Stock Exchange (NYSE) under the symbol EFX. Equifax employs approximately 9,200 employees worldwide.

In February 2016, Equifax closed its acquisition of Veda, a data analytics company and the leading provider of credit information and analysis in Australia and New Zealand. Established in 1967 as a credit bureau Veda expanded to deliver a suite of credit and other analytical products targeted to consumers and specific industry segments.

For more information, visit www.equifax.com.au.
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Collector Insight

Collector Insight can help drive your collections strategies by assessing customer willingness and capacity to repay debt through credit history information, including defaults and credit enquiries*. It can significantly help increase your rate of customer contact through updated addresses and phone numbers, including phone number validation and new employment details.

Collector Insight aims to help increase the rate of return on all your portfolios through:

- Informing your collections strategies
- Significantly enhancing your contact rates
- Saving you time
- Improving success rates

*Access to the bureau data is restricted and is only available to credit providers (including those who purchase debt) for the purpose of collecting consumer overdue debts. Your level of access to data and services on Collector Insight will be automatically determined by your login details.

Collector Insight offers the flexibility to do Single Searches on an individual or company or to conduct Batch Search on individuals in your debt book.

Single Search

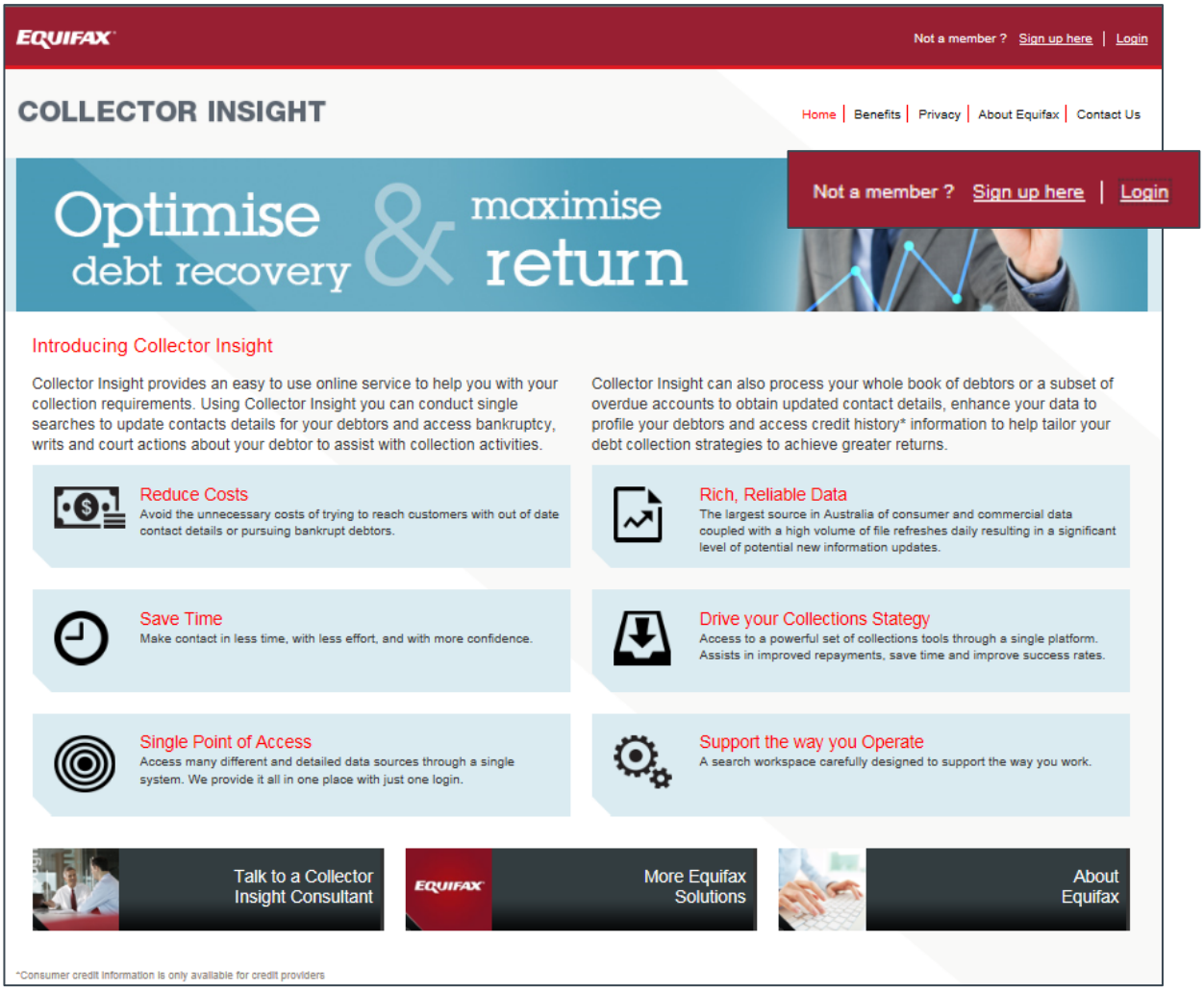
Using Collector Insight, you can conduct single searches to update address, phone number and employer information for your debtors and access bankruptcy, writs and court actions about your debtors to assist with collection activities.

Batch Search

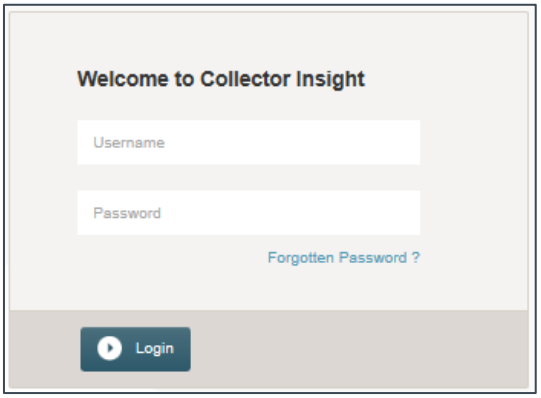
You can use Batch Search on Collector insight to process your whole book of debtors or a subset of overdue accounts to obtain updated contact details, enhance your data to profile your debtors and access credit history information including behavioral scores to help tailor your debt collection strategies to achieve greater returns.

Logging into Collector Insight

Log into www.collectorinsight.com.au and click on “Login” in the top right-hand corner of the page.



By clicking Login, you will be taken to the Login page:

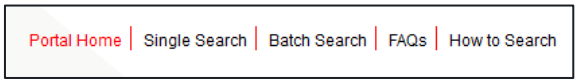


You can use the same username and password as for IQ Connect if you are an IQ Connect subscriber.

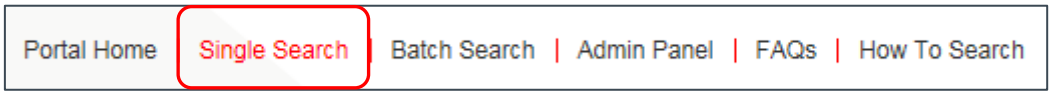
Need additional Information?
Web: www.equifax.com.au/iqconnect
Email: subscriberassist.au@equifax.com

If you do not have a username for IQConnect, please contact the Business Contact Centre at subscriberassist.au@equifax.com. Please quote your subscriber and branch codes.

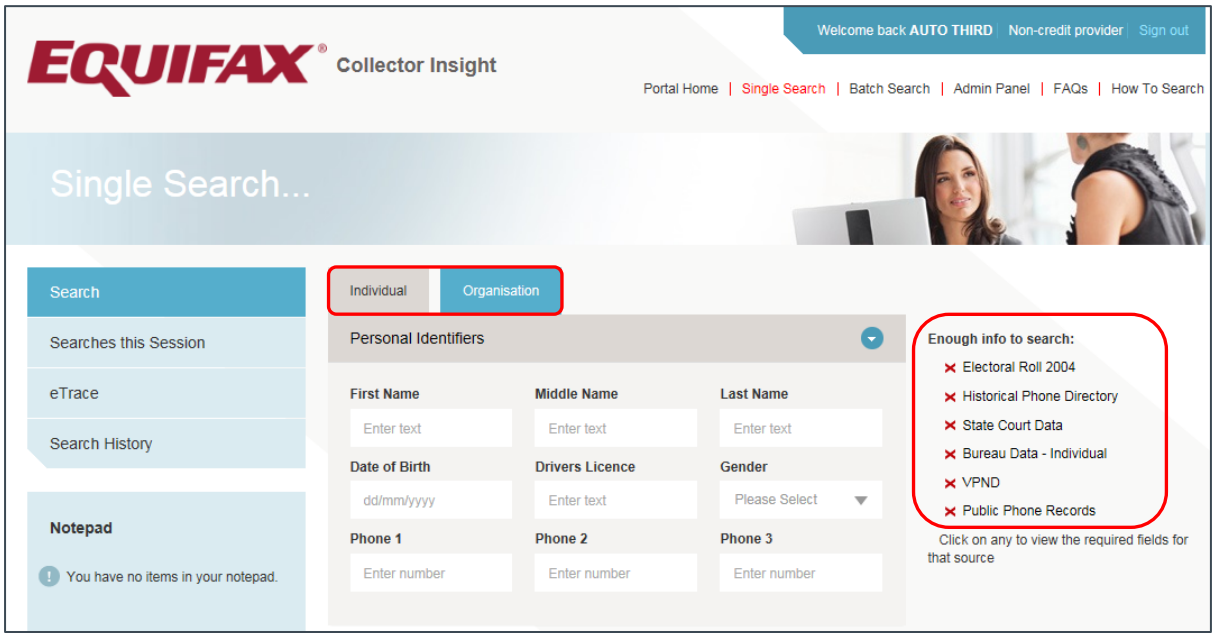
After logging in you will be taken to the Collector Insight homepage – by using the menu toolbar in the top right-hand of page, you can select the service you require.



Single Search

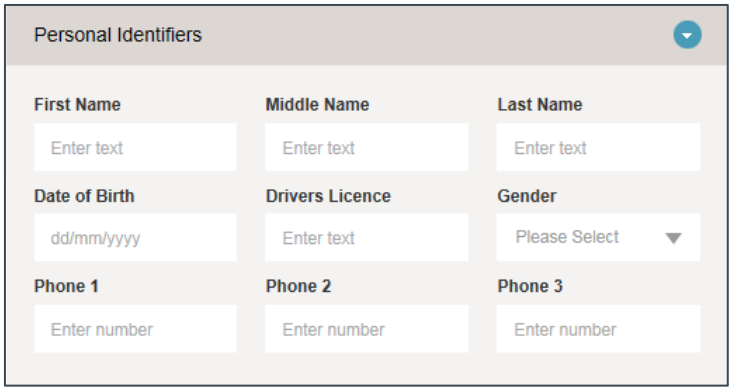


To start searching, firstly select the entity, either Individual or Organisation tab.

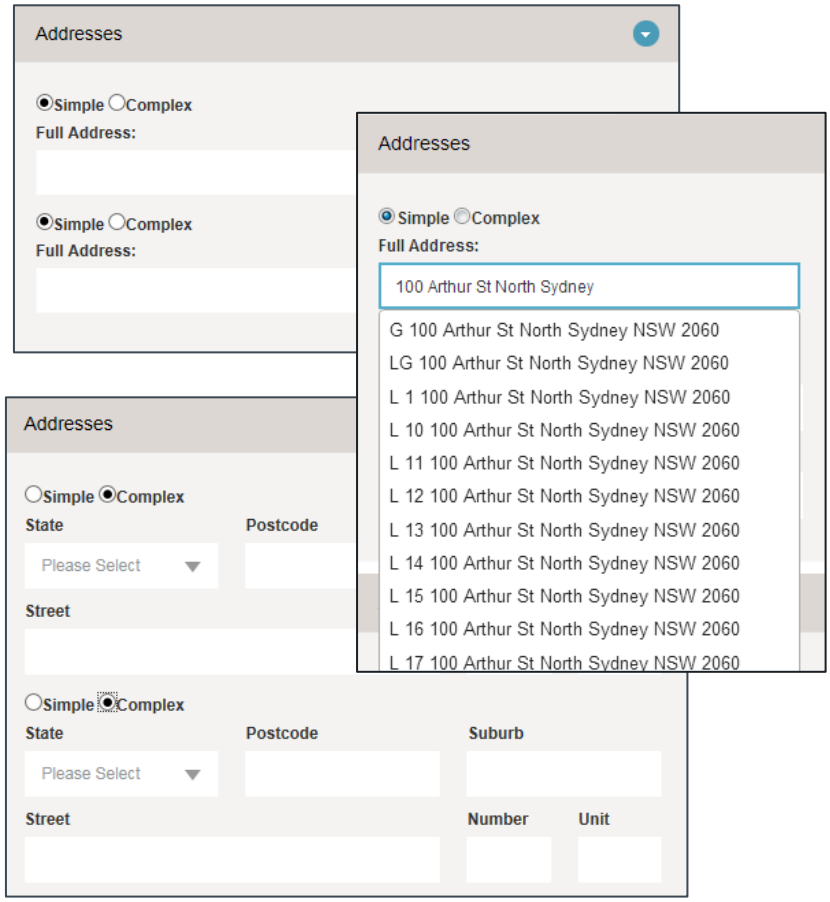


With each of our data sets, there is a minimum of data that is required to perform a search. Enter the data as requested on screen and the data sets will change from a cross to a tick, indicating that you have provided enough information to match to these data sources.

For an Individual single search, complete the fields applicable, starting with the personal identity details:

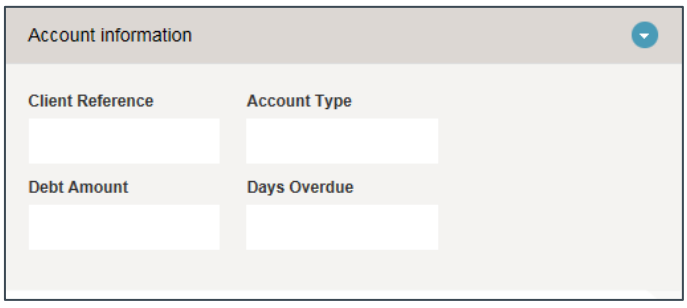


Residential Address – all addresses entered into Collector Insight use Geocoder to confirm the address.

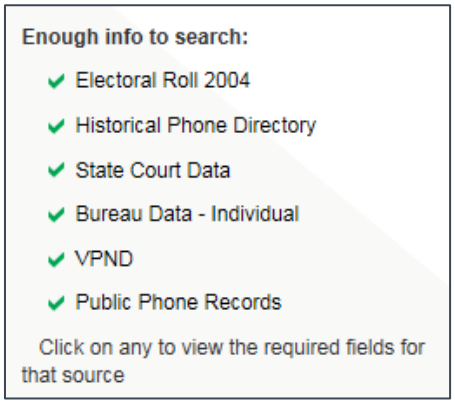


GeoCoder provides real time address verification during data capture. All verified addresses will be listed in the drop down.

For account type, enter in account type as per the Handy Reference Guide.

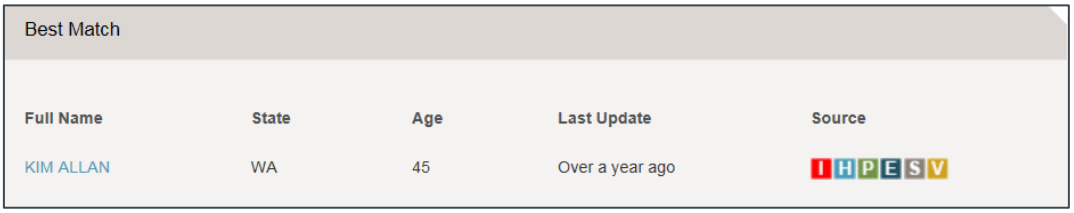


The data sets are displayed on the right-hand side of screen, and will change from a cross to a tick

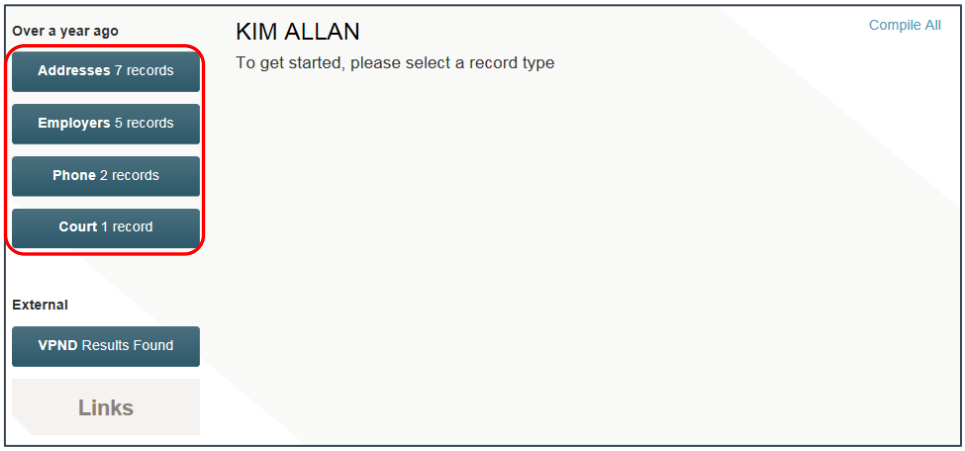


Once you have entered as much data as you can, press Search.

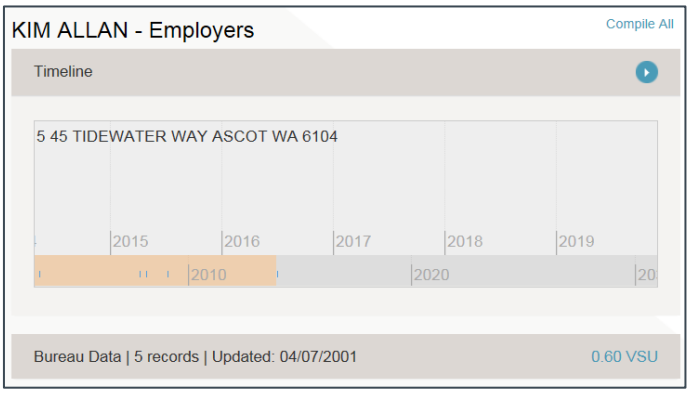
The system will return a summary of the available results – the icons on the right hand-side show the data source for the information returned.



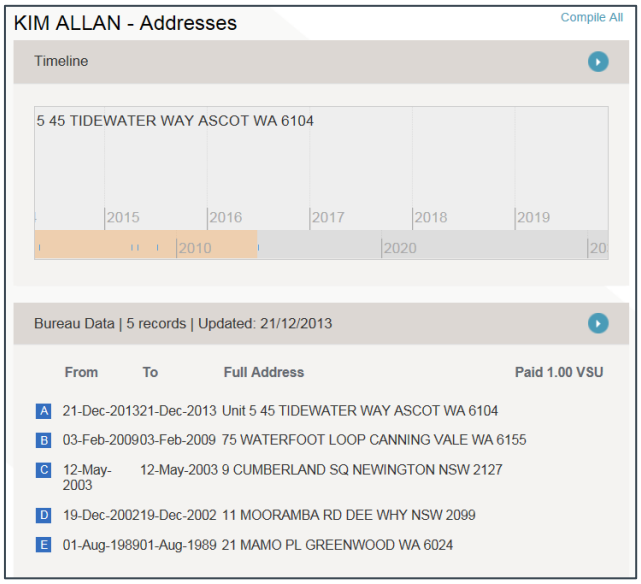
To access the information, click on the name of the individual, which will be a hyperlink. A summary of the information will appear and you can select the information to be viewed.



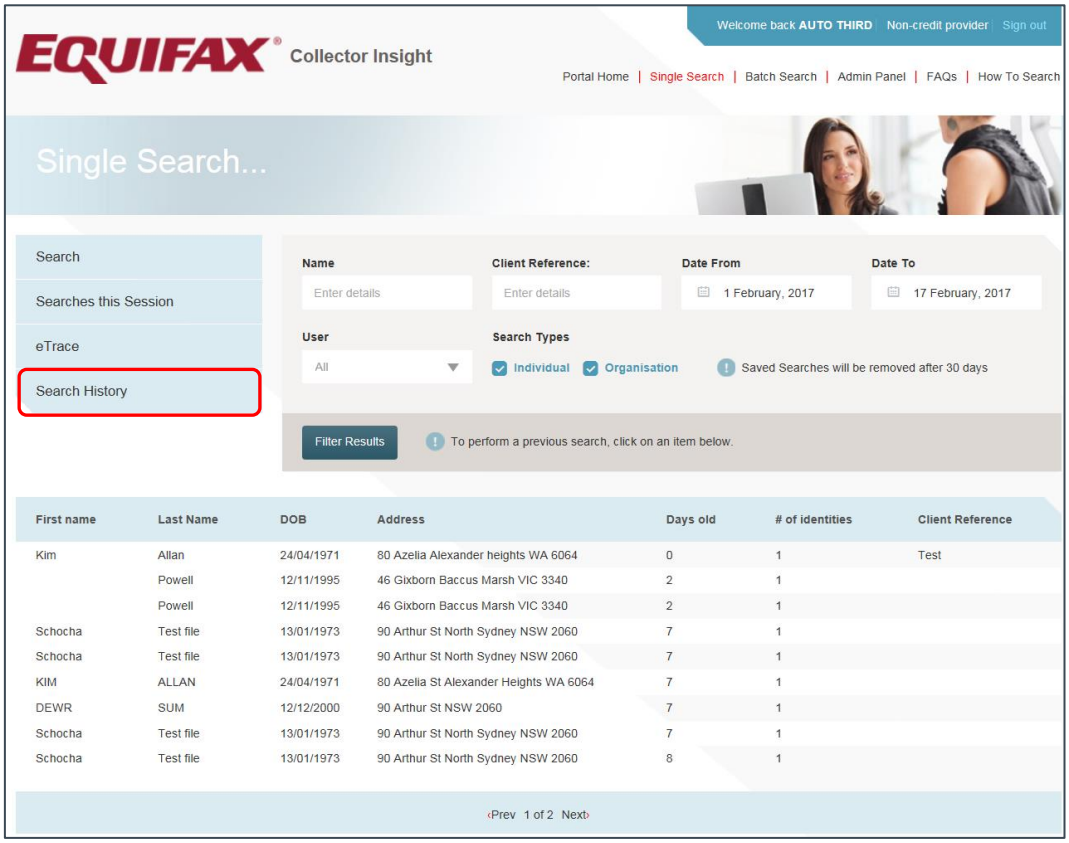
By selecting a record type you will be able to view, how many records have been found, to view the details in full click on the hyperlinked charge amount.



***Note** - charging will occur when data is viewed.*



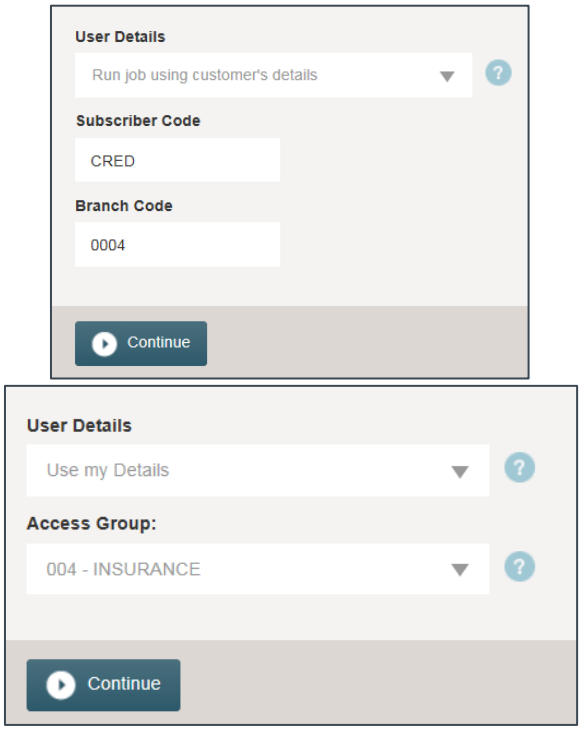
The menu option “Search History” will show previous enquiries:

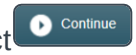


Batch Search

Select “Batch Search” from the menu toolbar.

From the User details dropdown you have the option to run the search using *Customer details,* which includes Subscriber code and Branch Code or *My Details* which will requires an Access group.



Once User details have been entered, select 

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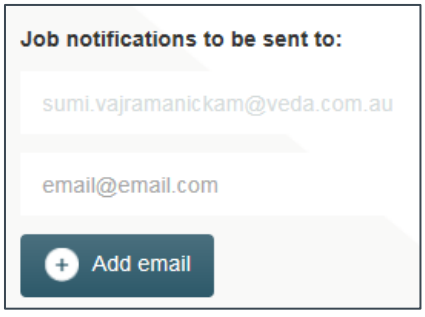
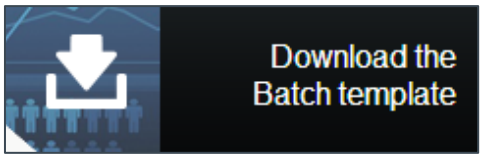
On the right-hand side, please confirm the email address for the batch load confirmations and emails to be sent to:



By default, the batch load will be sent to the email address set up to your login details.

The Batch load template is available on screen for downloading.



To complete the Batch template, follow the instructions on screen for the correct data input. Use the macro to convert the excel file to a text file for uploading.

Collector Insight Upload Template
Instructions for Use

EQUIFAX

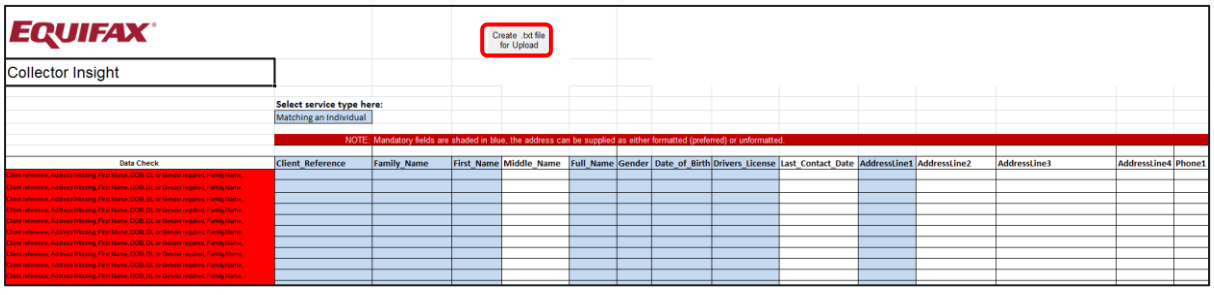
This template has been created to assist you to prepare your data for upload to the CollectorInsight.com.au website.

To prepare your data, follow these steps:

1. Extract your customer information from your internal systems.
2. If Excel presents a message at the top of the screen that macros have been disabled, click "Enable".
3. On the "Data Input" tab select whether the service you will use on Collector Insight will be "Matching an Individual" or "Matching at an Address". This will let you know which fields are mandatory for that service.
4. Copy and paste the required data into the columns provided in the "Data Input" worksheet in this file.
5. This file is suitable for up to 20,000 records. If you have more than this, please contact your account manager or subscriberassist.au@equifax.com
6. Mandatory information is highlighted with blue shading.
7. The first column highlights any data validation errors in the data provided and the field in error. The checks for matching an individual are:
   - Client_Reference is mandatory
   - Surname and First name are mandatory, middle name or initial is optional
   - At least one of Gender, Date of birth and Driver's licence is required
   - Allowed values for Gender are M=Male, F=Female, U=Unknown
   - Dates should be in the following format DD/MM/YYYY
   - Address is mandatory, and can be provided as either unformatted or formatted

   The checks for matching an address are:
   - Client_Reference is mandatory
   - Address is mandatory, and can be provided as either unformatted or formatted
8. Correct any data validation errors highlighted in Red in Column A.
9. Once your data is ready, click the "Create .txt file for Upload" button. This button runs a macro that creates a .txt file in the correct format for upload and saves the file.
10. Log in to CollectorInsight.com.au and click on Batch Search from the top navigation bar.
11. Select the service you wish to use and the outputs you want to receive.
12. Upload the batch file in the "Input File" field.

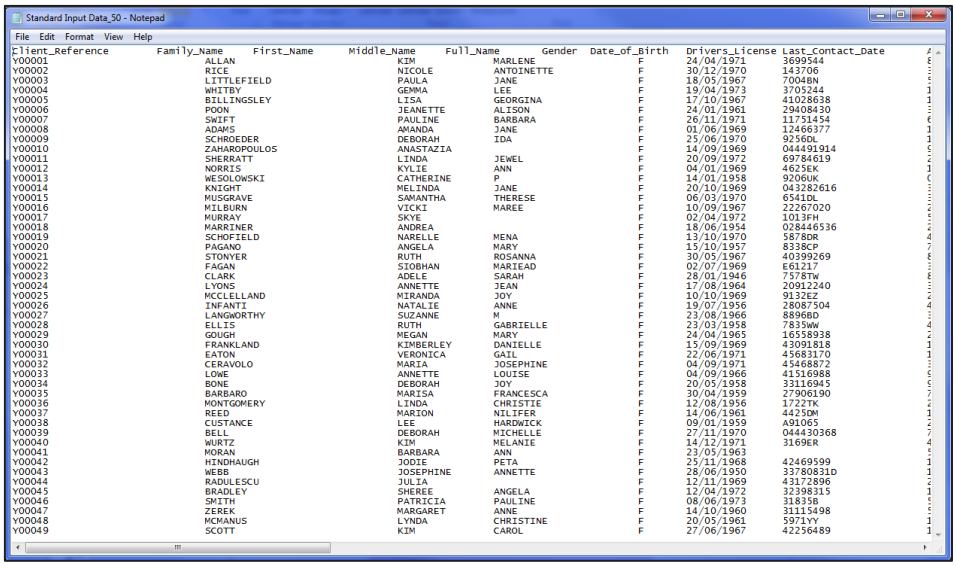
If you have any problems working with this upload template or adding entities to an alert portfolio, please contact subscriberassist.au@equifax.com



Hints and Tips for the Batch load Template:

- Do not add or remove any columns from the template file.
- In order to match to a person you will need to supply a name, address, and either gender, date of birth or driver's licence. The more identity data that you provide, the higher the probability that Collector Insight will be able to retrieve and match the individual.
- You will get better match results if you split the name out into first name, middle name and last name in the input file.
- Only provide an Australian residential address. Do not provide PO Box addresses. You will get better match results if you if you separate the address by street number and name, suburb, state and postcode in the input file.
- All entries in a field should be formatted identically. For example if you are supplying the first name and surname together in the same field, make sure that all records have the first name then surname or surname then first name, not a mixture of both.
- The input file must be saved as a tab delimited text file. Try not to use tabs within your input fields as this may cause the data to be mapped incorrectly and result in records not being matched.
- Once the text file has been created, please save into your drive for uploading.

Sample Text File

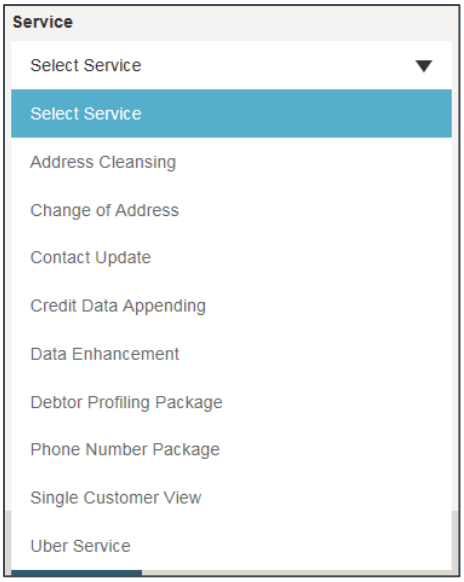


Standard Input Data_50 - Notepad

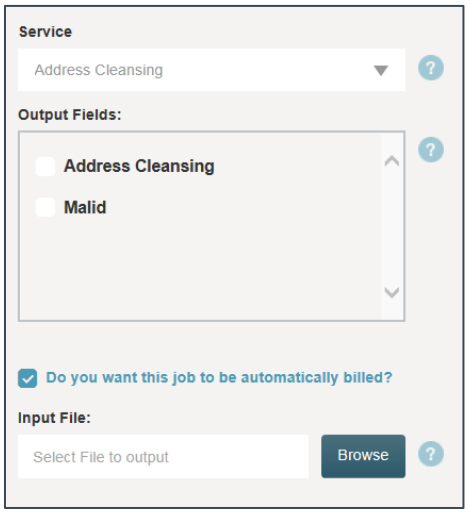
File Edit Format View Help

Client_Reference	Family_Name	First_Name	Middle_Name	Full_Name	Gender	Date_of_Birth	Drivers_License	Last_Contact_Date	A
Y00001	ALLAN		KIM	MARLENE	F	24/04/1971	3699544		6
Y00002	RICE		NICOLE	ANTOINETTE	F	30/12/1970	143706		3
Y00003	LITTLEFIELD		PAULA	JANE	F	18/05/1967	70048N		5
Y00004	WHITBY		GEMMA	LEE	F	19/04/1973	3705244		1
Y00005	BILLINGSLEY		LISA	GEORGINA	F	17/10/1967	41028638		1
Y00006	POON		JEANETTE	ALISON	F	24/01/1961	29408430		3
Y00007	SWIFT		PAULINE	BARBARA	F	26/11/1971	11751454		6
Y00008	ADAMS		AMANDA	JANE	F	01/06/1969	12466377		1
Y00009	SCHROEDER		DEBORAH	IDA	F	25/06/1970	9256DL		1
Y00010	ZAHAROPOULOS		ANASTAZIA		F	14/09/1969	044491914		9
Y00011	SHERRATT		LINDA	JEWEL	F	20/09/1972	69784619		2
Y00012	NORRIS		KYLIE	ANN	F	04/01/1969	4625EK		1
Y00013	WESOLOWSKI		CATHERINE	P	F	14/01/1958	9206UK		0
Y00014	KNIGHT		MELINDA	JANE	F	20/10/1969	043282616		3
Y00015	MUSGRAVE		SAMANTHA	THERESE	F	06/03/1970	6541DL		3
Y00016	MILBURN		VICKI	MAREE	F	10/09/1967	22267020		2
Y00017	MURRAY		SKYE		F	02/04/1972	1013FH		5
Y00018	MARRINER		ANDREA		F	18/06/1954	028446536		4
Y00019	SCHOFIELD		NARELLE	MENA	F	13/10/1970	5878DR		4
Y00020	PAGANO		ANGELA	MARY	F	15/10/1957	8338CP		7
Y00021	STONYER		RUTH	ROSANNA	F	30/05/1967	40399269		8
Y00022	FAGAN		SIOBHAN	MARIEAD	F	02/07/1969	E61217		3
Y00023	CLARK		ADELE	SARAH	F	28/01/1946	7578TW		8
Y00024	LYONS		ANNETTE	JEAN	F	17/08/1964	20912240		3
Y00025	MCCLELLAND		MIRANDA	JOY	F	10/10/1969	9132EZ		2
Y00026	INFANTI		NATALIE	ANNE	F	19/07/1956	28087504		4
Y00027	LANGWORTHY		SUZANNE	M	F	23/08/1966	88968D		3
Y00028	ELLIS		RUTH	GABRIELLE	F	23/03/1958	7835WW		4
Y00029	GOUGH		MEGAN	MARY	F	24/04/1965	16558938		2
Y00030	FRANKLAND		KIMBERLEY	DANIELLE	F	15/09/1969	43091818		1
Y00031	EATON		VERONICA	GAIL	F	22/06/1971	45683170		1
Y00032	CERAVOLO		MARIA	JOSEPHINE	F	04/09/1971	45468872		3
Y00033	LOWE		ANNETTE	LOUISE	F	04/09/1966	41516988		9
Y00034	BONE		DEBORAH	JOY	F	20/05/1958	33116945		9
Y00035	BARBARO		MARISA	FRANCESCA	F	30/04/1959	27906190		7
Y00036	MONTGOMERY		LINDA	CHRISTIE	F	12/08/1956	1722TK		2
Y00037	REED		MARION	NILIFER	F	14/06/1961	4425DM		1
Y00038	CUSTANCE		LEE	HARDWICK	F	09/01/1959	A91065		2
Y00039	BELL		DEBORAH	MICHELLE	F	27/11/1970	044430368		7
Y00040	WURTZ		KIM	MELANIE	F	14/12/1971	3169ER		4
Y00041	MORAN		BARBARA	ANN	F	23/05/1963			5
Y00042	HINDHAUGH		JODIE	PETA	F	25/11/1968	42469599		1
Y00043	WEBB		JOSEPHINE	ANNETTE	F	28/06/1950	33780831D		1
Y00044	RADULESCU		JULIA		F	12/11/1969	43172896		2
Y00045	BRADLEY		SHEREE	ANGELA	F	12/04/1972	32398315		1
Y00046	SMITH		PATRICIA	PAULINE	F	08/06/1973	31835B		5
Y00047	ZEREK		MARGARET	ANNE	F	14/10/1960	31115498		5
Y00048	MCMANUS		LYNDA	CHRISTINE	F	20/05/1961	5971YY		1
Y00049	SCOTT		KIM	CAROL	F	27/06/1967	42256489		1

On the batch load screen, select service from the drop-down box:



Select fields or data to be updated, by ticking the checkbox – the fields and data to be completed will vary according to the service selected.



Product List

Product	Description
Address Cleansing	Address Cleansing can improve the accuracy and integrity of the addresses in your customer database. Address Cleansing can help facilitate de-duplication of address records by correcting spelling errors and vanity addresses (where customers quote a more attractive adjacent suburb), thereby identifying addresses that are actually the same. Address Cleansing will assist your business with: • Reducing dead mail costs • Enabling bulk mailing discounts from Australia Post • Improving the quality and accuracy of your address database to help you contact your debtors
Credit Data Appending	The Credit Data Append service accesses public and credit bureau information, including behavioral scores to help you prioritise your debt book and focus your resources more effectively. Via the Credit Data Append service you can select whether you want to access the full credit file of your debtors or just specific credit history information to help you with your collections process. Services available: • Credit File Review • Bankruptcy • Court Actions • Directorships • Employment
Change of Address	Change of Address enables you to locate and contact customers or former customers in instances where existing contact details are outdated or invalid. Change of Address uses the latest address cleansing and matching technologies to determine whether a more recent address for an individual is available. If so, the service appends a flag indicating a known change has taken place and an updated address can be returned for the individual. Change of Address will assist your business by: • Increasing the amount of debt collected • Reducing mailing costs • Protecting against fraud • Improving data quality. Change of Address uses proprietary credit bureau data to locate debtors who have skipped or are otherwise not reachable using existing contact details. Credit providers can re-energise debt collection activities by accessing credit bureau address records that are not available elsewhere.

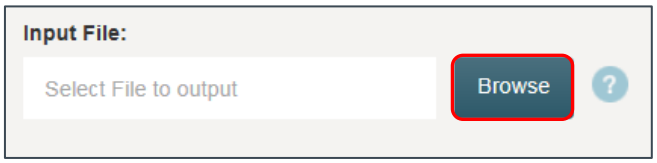
Contact Update	Contact Update enables you to access updated address and phone number details for your debtors who have skipped or whose contact details are outdated. Contact update uses proprietary credit bureau address data that are not available elsewhere to locate debtors who have skipped or are otherwise not reachable. The phone number service is updated frequently and also includes a phone number validation service to confirm that the phone number is still connected. Contact Update will assist your business by: • Increasing the amount of debt collected • Reducing mailing and telecommunication costs • Improving customer contact rates. Pricing for Contact Update is results-driven. There is no processing fee for the service, so if no information, or if only an address or a phone number are returned for a given record, you are only charged for that information.
Data Enhancement	The Data Enhancement service can help you gain insights about debtors by appending a range of data variables to each record. The available data includes geo-demographic data, credit risk and credit demand data aggregated to neighbourhood level, and property-related details. Using Data Enhancement you can refine your collection strategies and prioritise customers for collections based on certain factors. Services available include: • Australian Direct Marketing Association (ADMA) – Do Not Contact • Australia Post Variables • Geographical Boundaries • Phone Numbers • Household Characteristics • Credit Risk • Credit Demand • Geo-demographic Segmentation
Debtor Profiling Package	The Debtor Profiling service accesses public and credit bureau information, including behavioral scores, to help you prioritise your debt book and focus your resources more effectively. Additionally, it accesses updated addresses from the credit bureau and phone numbers to improve your contact rates with debtors who have skipped or whose contact details are outdated. Via Debtor Profiling you can select whether you want to access the full credit file of your debtors or just specific credit history information to help you with your collections process. Services available: • Credit File Review • Bankruptcy • Court Actions • Directorships • Employment • Phone Number Append

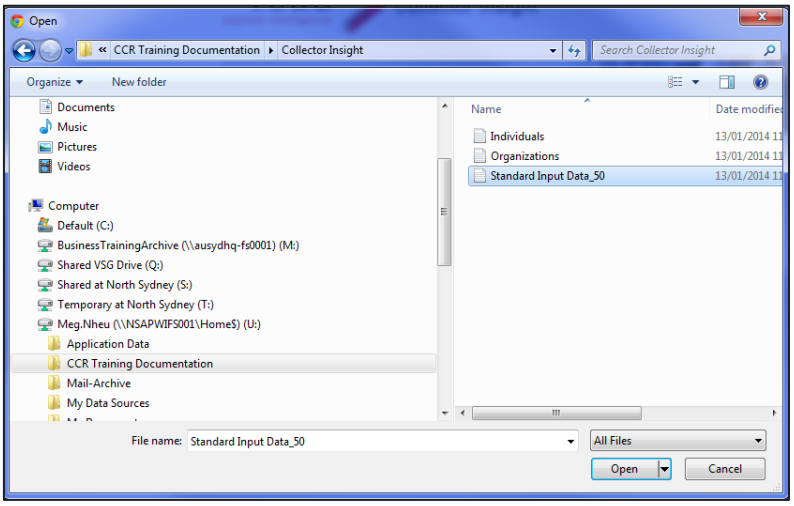
Phone Number Package	Phone Number Append provides up to three connected telephone numbers for a given record, thereby enabling improved communication with customers and prospects. Phone Number Append accesses data sources that are updated daily to ensure the accuracy of the phone numbers that are returned. Phone Number Append will assist your business with: • Improving customer contact rates • Reducing telecommunication costs A phone number validation service is also available to confirm whether the phone number is still connected. This validation ensures that resources are not wasted attempting to call disconnected numbers.
Single Customer View	Single Customer View is a customer data integration tool that allows you to gain a better understanding of your current customers and their relationships with your organisation. If your customer data is held in multiple product-specific databases, Single Customer View can help you integrate your customer data swiftly and efficiently. Single Customer View appends an index number to your debtors to help you identify debtors that may have more than one overdue account with you. Using the Single Customer View index number you can consolidate a debtor's details to form a more comprehensive view of their outstanding payments and credit behaviour. Single Customer View will assist your business with: • Forming a complete view of your debtors and their level of exposure • Allocating debtors to more suitable collections paths in light of their credit profile with you • Streamlining your collections activities and maximising resources

Score Data Appending	Score Data Append provides an early collection score, Equifax Score Manage® and a late collections score, Debt Recovery Score. These scores can be used to help you prioritise your early collections activity on accounts that are at the greatest risk and debt recovery initiatives on more responsive customers. ***Equifax Score Manage®*** Equifax Score Manage® is designed to allow Credit Providers to obtain bureau-based risk profiles (scores) on consumer credit customers that are in early collections. By understanding the risks in their portfolios, Credit Providers can undertake differing treatments to assist individuals to avoid defaulting on their account. Equifax Score Manage® predicts the likelihood of an existing account experiencing a 90 days past due or worse outcome on any of their accounts in the next 12 months. Equifax Score Manage® can be used to: • Manage exposure to increasing risk pre-collections • Get further insight on accounts in early collections cycles • Identify those individuals that need to be actively followed up • Improve operational efficiency with segmentation ***Debt Recovery Score*** Debt Recovery Score is used to predict the likelihood that a payment will be made on accounts in late collections (90+ days) or at debt sale. Debt Recovery Score will allow Credit Providers to focus debt recovery initiatives on more responsive customers. Debt Recovery Score can be used to: • Prioritise the collection of overdue debts • Improve efficiency in late collections • Improve recoveries in late collections • Help to improve returns on future debt sales • Help evaluate tranches of debt for inventory and inform forward flow pricing • Inform the decision to sell debt or keep it in-house There are four different scoring models available: • Debt Purchase model: is designed for use at the point of debt purchase to assist in the segmentation and prioritisation of collection activities according to highest likelihood of repayment. It predicts the likelihood of a defaulted account recovering within the next 12 months. • Finance model: a late collections behavioural score that predicts the likelihood of a defaulted financial service account recovering within the next 6 months. • Telco model: a late collections behavioural score that predicts the likelihood of a defaulted telco account recovering within the next 3 months. • Utility model: a late collections behavioural score that predicts the likelihood of a defaulted utilities account recovering within the next 6 months. *For debt purchase, select the Debt Recovery Score, then Debt Purchase option from the scoring menu. For recovery of an existing debt, select Debt Recovery Score from the scoring menu. The correct scoring model will be selected based on the account type supplied in your input file. If no account type is supplied, the Finance model will be returned.*

Browse file to be uploaded

Select *Browse* to upload the save text file:

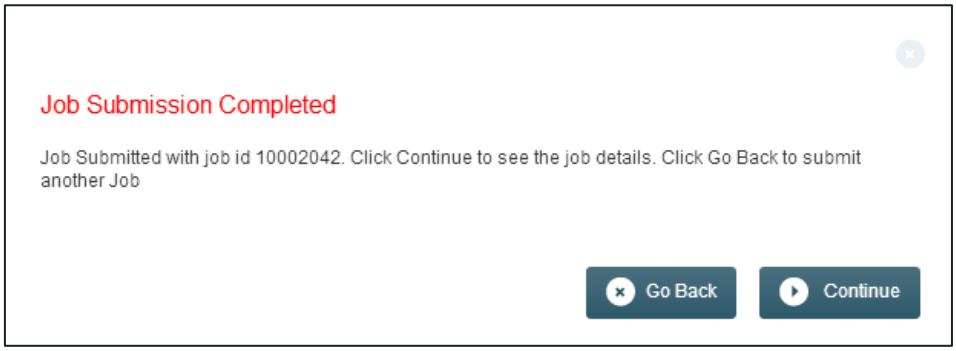




Click on Submit.

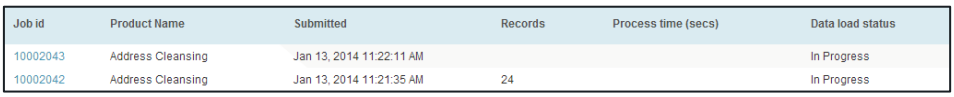
***Note**: Once the file has been submitted, the charge will be processed.*

Confirmation the file has been submitted:



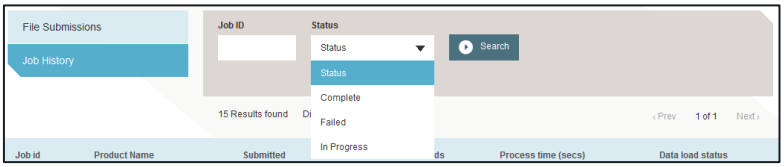
Job History

The files loaded will be available in the “Job History” option on the left-hand side of page. The job number specifies the file loaded. Click on the job number to see the details of the batch load and status.



Job id	Product Name	Submitted	Records	Process time (secs)	Data load status
10002043	Address Cleansing	Jan 13, 2014 11:22:11 AM			In Progress
10002042	Address Cleansing	Jan 13, 2014 11:21:35 AM	24		In Progress

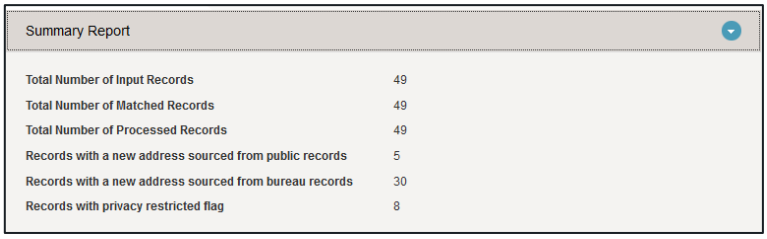
By using the search tool bar, you can search for a specific batch load, or sort the files (via the dropdown box).



Job Statuses

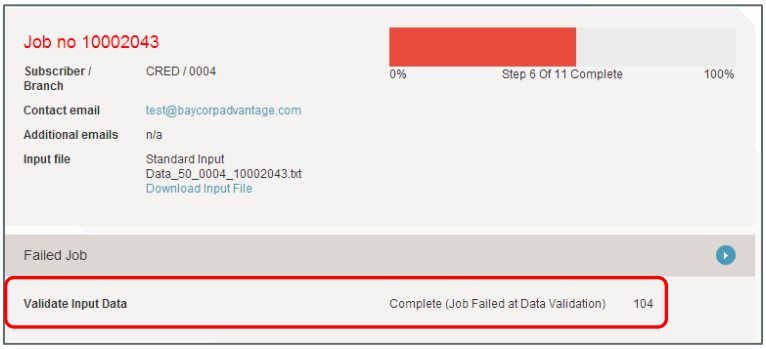
Clicking on the hyperlinked Job ID, will allow you to view the status of that job:

When a batch load has been completed, the data load status will be green and the progress toolbar will also be green.

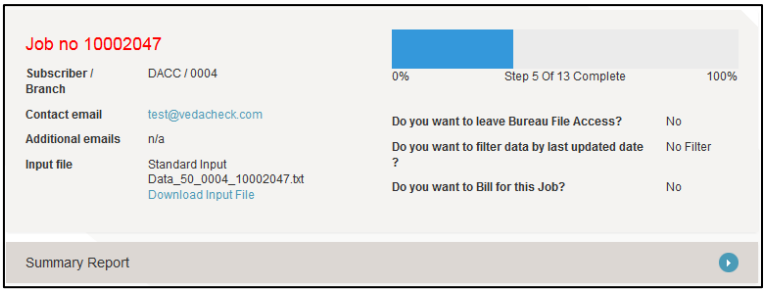


By clicking on the “Summary Report” expand icon , access the summary details of the batch load.

When a batch load has failed, the data load status will be in red and the progress toolbar will also be red. The reason for failure will be available by clicking on the expand icon.



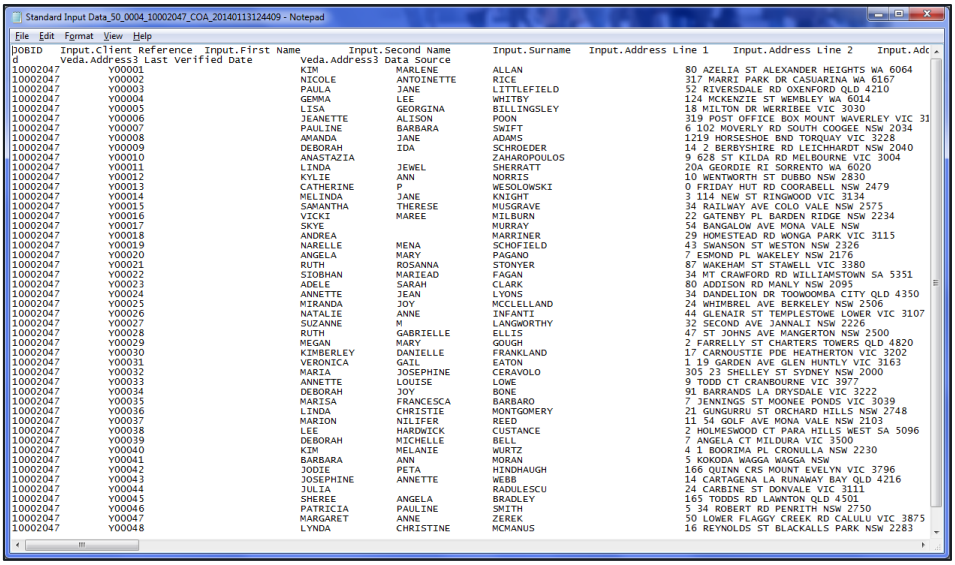
When a job is in progress, the data load status will be in blue and the progress toolbar will also be blue.



To obtain a completed batch load file, once the service has been completed in Collector Insight, click on the

button – this will provide the specific details for the uploaded file.

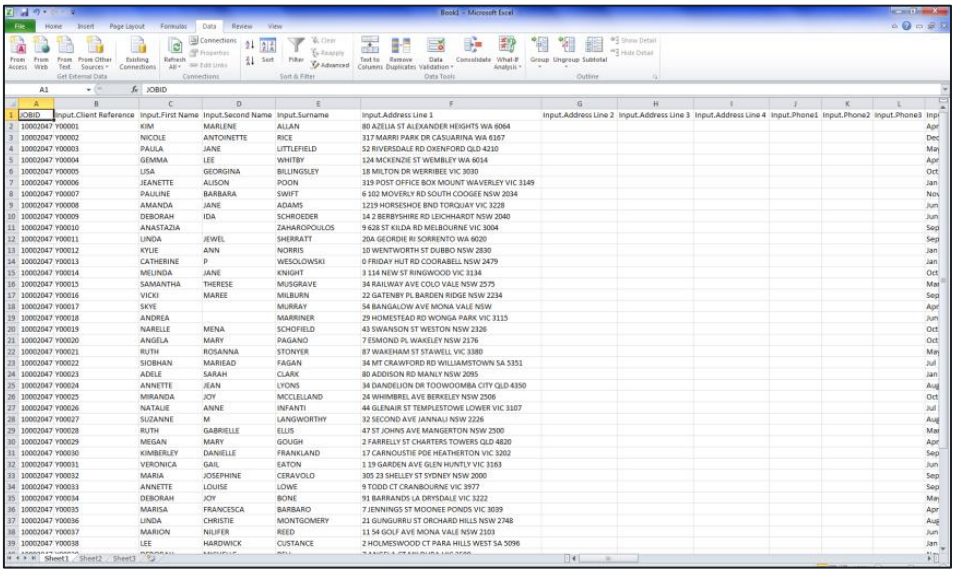
Note *- copy and paste the text file back into the excel spreadsheet to sort through the results*



Standard Input Data_50_0004_10002047_COA_20140113124409 - Notepad

File Edit Format View Help

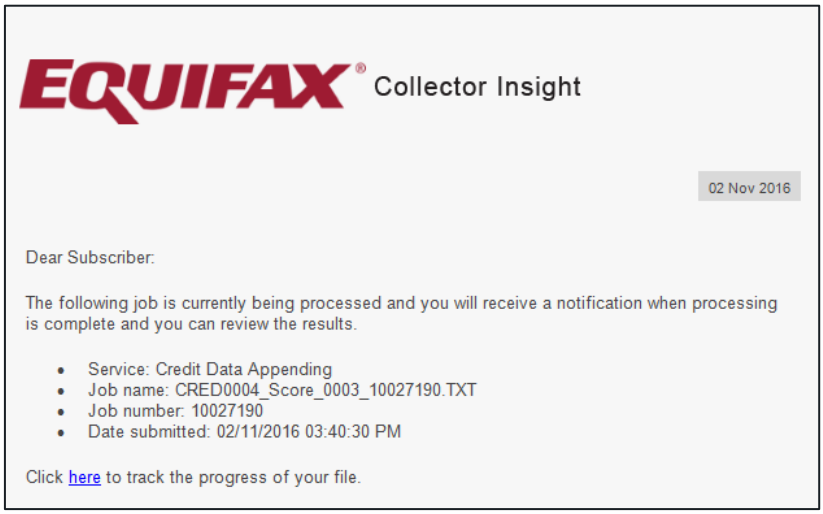
JOBID	Input.Client Reference	Input.First Name	Input.Second Name	Input.Surname	Input.Address Line 1	Input.Address Line 2	Input.Adc
d	Veda.Address3 Last Verified Date	Veda.Address3 Data Source					
10002047	Y00001	KIM	MARLENE	ALLAN	80 AZELIA ST ALEXANDER HEIGHTS WA 6064		
10002047	Y00002	NICOLE	ANTOINETTE	RICE	317 MARRI PARK DR CASUARINA WA 6167		
10002047	Y00003	PAULA	JANE	LITTLEFIELD	52 RIVERSDALE RD OXENFORD QLD 4210		
10002047	Y00004	GEMMA	LEE	WHITBY	124 MCKENZIE ST WEMBLEY WA 6014		
10002047	Y00005	LISA	GEORGINA	BILLINGSLEY	18 MILTON DR WERRIBEE VIC 3030		
10002047	Y00006	JEANETTE	ALISON	POON	319 POST OFFICE BOX MOUNT WAVERLEY VIC 31		
10002047	Y00007	PAULINE	BARBARA	SWIFT	6 102 MOVERLY RD SOUTH COOGEE NSW 2034		
10002047	Y00008	AMANDA	JANE	ADAMS	1219 HORSESHOE BND TORQUAY VIC 3228		
10002047	Y00009	DEBORAH	IDA	SCHROEDER	14 2 BERBYSHIRE RD LEICHHARDT NSW 2040		
10002047	Y00010	ANASTAZIA		ZAHAROPOULOS	9 628 ST KILDA RD MELBOURNE VIC 3004		
10002047	Y00011	LINDA	JEWEL	SHERRATT	20A GEORDIE RI SORRENTO WA 6020		
10002047	Y00012	KYLIE	ANN	NORRIS	10 WENTWORTH ST DUBBO NSW 2830		
10002047	Y00013	CATHERINE	P	WESOLOWSKI	0 FRIDAY HUT RD COORABELL NSW 2479		
10002047	Y00014	MELINDA	JANE	KNIGHT	3 114 NEW ST RINGWOOD VIC 3134		
10002047	Y00015	SAMANTHA	THERESE	MUSGRAVE	34 RAILWAY AVE COLO VALE NSW 2575		
10002047	Y00016	VICKI	MAREE	MILBURN	22 GATENBY PL BARDEN RIDGE NSW 2234		
10002047	Y00017	SKYE		MURRAY	54 BANGALOW AVE MONA VALE NSW		
10002047	Y00018	ANDREA		MARRINER	29 HOMESTEAD RD WONGA PARK VIC 3115		
10002047	Y00019	NARELLE	MENA	SCHOFIELD	43 SWANSON ST WESTON NSW 2326		
10002047	Y00020	ANGELA	MARY	PAGANO	7 ESMOND PL WAKELEY NSW 2176		
10002047	Y00021	RUTH	ROSANNA	STONYER	87 WAKEHAM ST STAWELL VIC 3380		
10002047	Y00022	SIOBHAN	MARIEAD	FAGAN	34 MT CRAWFORD RD WILLIAMSTOWN SA 5351		
10002047	Y00023	ADELE	SARAH	CLARK	80 ADDISON RD MANLY NSW 2095		
10002047	Y00024	ANNETTE	JEAN	LYONS	34 DANDELION DR TOOWOOMBA CITY QLD 4350		
10002047	Y00025	MIRANDA	JOY	MCCLELLAND	24 WHIMBREL AVE BERKELEY NSW 2506		
10002047	Y00026	NATALIE	ANNE	INFANTI	44 GLENAIR ST TEMPLESTOWE LOWER VIC 3107		
10002047	Y00027	SUZANNE	M	LANGWORTHY	32 SECOND AVE JANNALI NSW 2226		
10002047	Y00028	RUTH	GABRIELLE	ELLIS	47 ST JOHNS AVE MANGERTON NSW 2500		
10002047	Y00029	MEGAN	MARY	GOUGH	2 FARRELLY ST CHARTERS TOWERS QLD 4820		
10002047	Y00030	KIMBERLEY	DANIELLE	FRANKLAND	17 CARNOUSTIE PDE HEATHERTON VIC 3202		
10002047	Y00031	VERONICA	GAIL	EATON	1 19 GARDEN AVE GLEN HUNTLY VIC 3163		
10002047	Y00032	MARIA	JOSEPHINE	CERAVOLO	305 23 SHELLEY ST SYDNEY NSW 2000		
10002047	Y00033	ANNETTE	LOUISE	LOWE	9 TODD CT CRANBOURNE VIC 3977		
10002047	Y00034	DEBORAH	JOY	BONE	91 BARRANDS LA DRYSDALE VIC 3222		
10002047	Y00035	MARISA	FRANCESCA	BARBARO	7 JENNINGS ST MOONEE PONDS VIC 3039		
10002047	Y00036	LINDA	CHRISTIE	MONTGOMERY	21 GUNGURRU ST ORCHARD HILLS NSW 2748		
10002047	Y00037	MARION	NILIFER	REED	11 54 GOLF AVE MONA VALE NSW 2103		
10002047	Y00038	LEE	HARDWICK	CUSTANCE	2 HOLMESWOOD CT PARA HILLS WEST SA 5096		
10002047	Y00039	DEBORAH	MICHELLE	BELL	7 ANGELA CT MILDURA VIC 3500		
10002047	Y00040	KIM	MELANIE	WURTZ	4 1 BOORIMA PL CRONULLA NSW 2230		
10002047	Y00041	BARBARA	ANN	MORAN	5 KOKODA WAGGA WAGGA NSW		
10002047	Y00042	JODIE	PETA	HINDHAUGH	166 QUINN CRS MOUNT EVELYN VIC 3796		
10002047	Y00043	JOSEPHINE	ANNETTE	WEBB	14 CARTAGENA LA RUNAWAY BAY QLD 4216		
10002047	Y00044	JULIA		RADULESCU	24 CARBINE ST DONVALE VIC 3111		
10002047	Y00045	SHEREE	ANGELA	BRADLEY	165 TODDS RD LAWNTON QLD 4501		
10002047	Y00046	PATRICIA	PAULINE	SMITH	5 34 ROBERT RD PENRITH NSW 2750		
10002047	Y00047	MARGARET	ANNE	ZEREK	50 LOWER FLAGGY CREEK RD CALULU VIC 3875		
10002047	Y00048	LYNDA	CHRISTINE	MCMANUS	16 REYNOLDS ST BLACKALLS PARK NSW 2283		



Need additional Information?
Web: www.equifax.com.au/iqconnect
Email: subscriberassist.au@equifax.com

Notifications

Once you have submitted your file for processing, an email will be sent to you containing the Job number and a link to a page where you can track the progress of your job.



EQUIFAX® Collector Insight

02 Nov 2016

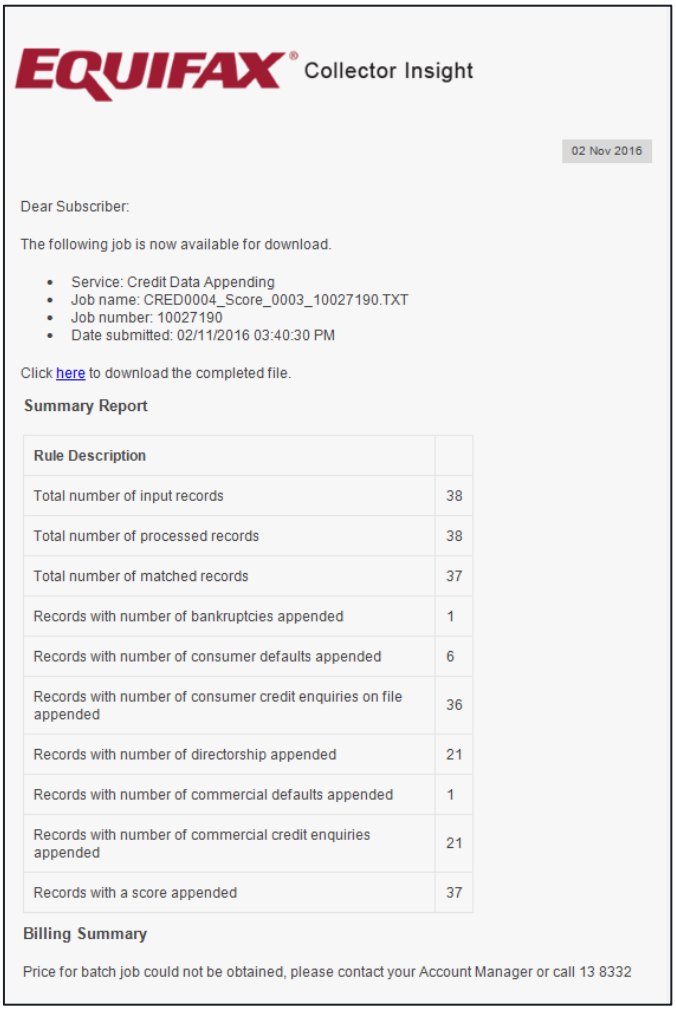
Dear Subscriber:

The following job is currently being processed and you will receive a notification when processing is complete and you can review the results.

- Service: Credit Data Appending
- Job name: CRED0004_Score_0003_10027190.TXT
- Job number: 10027190
- Date submitted: 02/11/2016 03:40:30 PM

Click here to track the progress of your file.

Once your file has finished processing you will receive an email with a link to the file to download and a summary report of what data has been appended to your output file.



EQUIFAX® Collector Insight

02 Nov 2016

Dear Subscriber:

The following job is now available for download.

- Service: Credit Data Appending
- Job name: CRED0004_Score_0003_10027190.TXT
- Job number: 10027190
- Date submitted: 02/11/2016 03:40:30 PM

Click here to download the completed file.

Summary Report

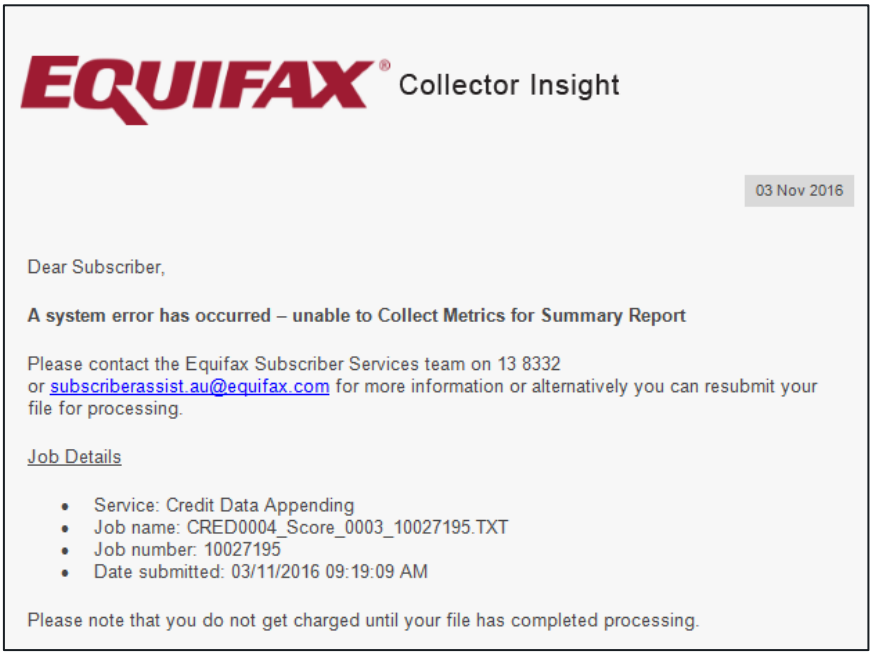
Rule Description	
Total number of input records	38
Total number of processed records	38
Total number of matched records	37
Records with number of bankruptcies appended	1
Records with number of consumer defaults appended	6
Records with number of consumer credit enquiries on file appended	36
Records with number of directorship appended	21
Records with number of commercial defaults appended	1
Records with number of commercial credit enquiries appended	21
Records with a score appended	37

Billing Summary

Price for batch job could not be obtained, please contact your Account Manager or call 13 8332

Need additional Information?
Web: www.equifax.com.au/iqconnect
Email: subscriberassist.au@equifax.com

If your file fails during processing, an email will be sent to you with a description of the error and recommendations for steps to address the issue.



EQUIFAX® Collector Insight

03 Nov 2016

Dear Subscriber,

A system error has occurred – unable to Collect Metrics for Summary Report

Please contact the Equifax Subscriber Services team on 13 8332 or subscriberassist.au@equifax.com for more information or alternatively you can resubmit your file for processing.

Job Details

- Service: Credit Data Appending
- Job name: CRED0004_Score_0003_10027195.TXT
- Job number: 10027195
- Date submitted: 03/11/2016 09:19:09 AM

Please note that you do not get charged until your file has completed processing.